



THE RITZ - CARLTON

ORLANDO, GRANDE LAKES

4012 Central Florida Parkway Orlando, FL 32837

Hotel Direct Line: 407-206-2400

grandelakes.com

GRANDE LAKES ORLANDO AT A GLANCE

This luxurious resort is situated on over 500 acres at the Headwaters of the Florida Everglades. Located only ten minutes from Orlando International Airport, five minutes from the Orlando Convention Center and within 15 minutes of all major attractions, The Ritz-Carlton Orlando, Grande Lakes offers its guests uncompromising levels of service and convenience.

ACPC REGISTERED ATTENDEE INFORMATION

- Discounted Hotel guest rooms are available **exclusively** through the ACPC website at www.acpc.com beginning on Monday, April 30, 2018 at 9:00AM EASTERN while guest inventory lasts.
 - Room Reservations are on a “First-Come, First-Served Basis”
 - One (1) guest room per paid ACPC attendee
- ACPC Supplier Room Rate: \$189.00 + 12.5% tax single | double occupancy per room | night
 - Complimentary in-room wired and wireless internet
 - No Resort Fees
 - Complimentary access to the Hotel’s Health Club

GUEST ROOM INFORMATION

- Number of Rooms: 582
- Number of Floors: 14
- Check-In 4:00 PM/Check-Out 11:00 AM
- Room tax 12.5%

RECREATION

- 18-hole, Greg Norman Signature Golf Course
- The Ritz-Carlton Spa, Orlando Grande Lakes – 40,000-square-foot facility featuring 40 treatment rooms, saunas, steam rooms, 6,000-square-foot fitness center, full service beauty salon, relaxation room, private lap pool, Spa boutique and Spa café.
- Outdoor heated pool and whirlpool
- Pool cabanas available for rental
- Three lighted tennis courts
- Fitness facility
- Jogging trail and bike paths
- On-site Eco-Tours and Fishing
- Kayaking and canoeing
- Adventure Ropes Course

RESORT AMENITIES

- Ritz Kids Program
- Concierge service
- FedEx Office Business Center
- On-site car rental desk
- Tours/Activities desk
- On-Site ATM
- 24 hours In-Room Dining
- Signature Gift Shop
- Twelve Dining options within the Resort
- Complimentary Wireless Access in Public Areas

GUEST ROOM AMENITIES

- Five-foot private balcony with panoramic views and furniture
- Complimentary in-room bottle water service
- Multi-line telephones with voice mail
- Twice-daily housekeeping service
- Marble bath with separate shower
- Plush terry robes and slippers
- Fully stocked refreshment cabinet
- Complimentary USA Today or Wall Street Journal Monday- Friday
- Complimentary Orlando Sentinel Saturday and Sunday
- High-speed wired/wireless internet access (\$14.95/24 hrs)
- Coffee/Coffee maker in each guestroom
- In-room safe with laptop charging station
- In-room iPod Dock
- Barrier free accessibility

PET POLICY

- Only dogs and cats 25 lbs. or less are permitted. There is a one-time cleaning fee of \$250.00 per room. There is a limit of one pet per room.

PARKING, GRATUITIES & TRANSPORTATION

- Valet: \$32.00 plus tax per vehicle
- Self: \$25.00 plus tax per vehicle
- Bellman Gratuities: \$10 Per Person Per Round Trip
- Housekeeping Gratuities: \$5 Per Room Per Day
- Sales Tax: 6.5%
- Mears Airport Shuttle: \$19 One-Way
- Mears Airport Taxi: \$65 One-Way (From MCO to RC)
- Mears Airport Taxi: \$50 One-Way (From RC to MCO)

DINING OPTIONS AT THE RITZ-CARLSON

- **Highball & Harvest:** Aside from the classic cocktail, a highball is a train conductor's signal to depart at full speed. It was how Central Florida's abundant harvests moved from field to table, an iconic symbol of the region's agricultural might. H & H pays homage to this legacy, with menus with ingredients from local farms as well as organic produce from the Hotel's on-site garden.
- **Norman's:** This award-winning restaurant features celebrity Chef Norman Van Aken's acclaimed New York cuisine featuring a fusion of Latin, Caribbean and Asian recipes with traditional European technique and his own innovative spirit. This is truly a fine dining experience.
- **Bleu:** Poolside al fresco dining at its best. Classic burgers and salads, along with frozen cocktails prepared with the freshest ingredients.
- **Vitale, Spa Cafe:** Relax at the spa café featuring healthy cuisine including great salads, power drinks and smoothies to revitalize your energy.
- **Fairways Pub:** Featuring clubhouse fare and a great selection of draught beer and scotches.



LOCAL ATTRACTIONS

- SeaWorld Adventure Park (shuttle transportation available)
- Discovery Cove
- Walt Disney World Resort (Shuttle transportation available)
- Universal Orlando Resort (shuttle transportation available)
- Aquatica
- The Mall at Millenia
- Kennedy Space Center
- Central Florida Zoo

DRIVING DIRECTIONS FROM AIRPORT

- **Orlando International Airport-MCO:** Exit North to SR-528 West. SR-528 is a toll road. Travel to Exit 3 for John Young Parkway South/SR-423 and turn left. Follow the Parkway to Whisper Lakes Boulevard and turn right. Continue on the Boulevard to the Resort's Main Gate. Approximately 10 miles from Airport. Mears Shuttle Service is available at \$20.00 and a reservation is required.